



Job Title:	Repair Technician	Classification:	Year Round (YR)
Working Title:		Hourly/Salary:	Hourly
Reports To:	Mountain Manager	Salary Grade:	Choose an item.
Division:	Spider Mountain	Date Published:	November 2018
Department:	Rentals and Repairs	Date Revised:	

POSITION SUMMARY:

- Oversee customer repairs, demo fleet maintenance, maintenance of mountain bike tuning equipment. Adjust mountain bike suspension, seat height and safety equipment according to manufacturer's specifications.

ESSENTIAL DUTIES:

- Maintain inventory of consumable products i.e. lubricants, etc.
- Maintain mountain bike manufacturer indemnification.
- Complete proper documentation on all repair agreement forms.
- Maintain equipment, tune, and repair bikes.
- Clean shop and work areas, to maintain a safe working environment.
- Check all safety equipment daily for proper function.
- Use all safety equipment and procedures at all times. Be aware of the safety of people working around machines and equipment at all times.
- Report any existing or potential safety hazard to supervisor immediately.
- Operate machinery in a safe and careful manner to avoid damage to the machines and to protect corporate property.
- Work on retail floor assisting customers with questions about product information and prices.
- Other duties as assigned.

EDUCATION & EXPERIENCE REQUIREMENTS:

Education:

- High school graduate or GED.

Experience:

- A minimum of 1 year of bike maintenance experience.
- Solid customer relations skills.
- Basic knowledge of mechanical principles, simple filing ability. A competence and solid technical knowledge of Mountain Bikes, derailleurs, brakes, suspension, and bike maintenance equipment.
- Basic computer skills.
- Alertness, precision, problem solving, concentration, judgment, patience, oral and written communication skills are necessary abilities



PHYSICAL DEMANDS AND WORKING CONDITIONS:

- 100% of the workday is spent indoors in the retail/demo shop, working with guests and staff. 60% of the work day is spent standing, 35% is spent walking and 5% is spent sitting.
- Frequently lifting, carrying, pushing and pulling objects weighing up to 30 pounds. Constantly engaged in normal conversation. Frequently reaching, handling, fingering, near acuity, depth perception, color and field of vision. Occasionally climbing, balancing, stooping, kneeling, crouching and feeling.
- Atmospheric conditions occasionally include odors, dusts, fabric/dye fumes and poor ventilation. Occasional exposure to mechanical hazards and burns.
- Material and Equipment Directly Used: Mountain bike adjustment and tuning equipment and tools, point-of-sale cash register, simple office equipment.

MOUNTAIN CAPITAL PARTNERS

